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Global Standards



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Storyline
Driven Learning



Course end
Assessment



Email Based
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24/7 Access

Fundamentals of Cross Cultural Communication



Culture and Its Effect on Communication

Duration: 1 Hour

- Identify guidelines for successful cross-cultural communication
- Classify examples of communication styles as being high- or low-context
- Match the cultural dimensions in Geert Hofstede's Model with their descriptions
- Match each dimension with the guideline that describes how to improve communication with people who exhibit that dimension

Communicating Across Cultures

Duration: 1 Hour

- Recognize strategies for effective verbal communication in both high- and low-context cultures
- Classify guidelines for effective presentations as being reflective of high- and low-context approaches
- Communicate effectively in a high- and low-context setting

Improving Communication in Cross-cultural Relationships

Duration: 1 Hour

- Recognize how to deal effectively with cultural differences to improve cross-cultural communication
- Recognize tips and communication strategies to build rapport across cultures
- Recognize behaviors that can hinder cross-cultural communication and actions to overcome them

Communicating with a Cross-cultural Audience

Duration: 0.1 Hour

Dispute Resolution in International Contracts

Duration: 0.2 Hour